

Our Services

1-2-1 Live Chat

This is where we come into our own! We have spent many years creating a call centre that mans itself. We have used over 11 years industry experience, with the help of industry experts, to formulate the ultimate 24-hour live chat machine, providing services specifically for both bottom-shelf and top-shelf markets.

All girls are interviewed and trained to a minimum of 6 hours. They are constantly monitored, supervised and given incentives to deliver a good experience for the caller. We are bonded with ICTSIS to provide this service and all calls are recorded and stored on the voice systems.

CyberChat

This is an innovation from Datapro Services, which complies with ICSTIS regulations for Virtual Chat.

CyberChat lets callers talk in groups of up to 30, or one to one. It lets them butt-in when someone else is talking. It even allows them to just listen to others talking. But above all, it's fun.

CyberChat operates in a similar way to a CB radio. Everyone on-line can hear the person speaking and when they finish, it's someone else's turn to speak.

By eliminating most of the delays inherent in other virtual chat applications, and providing a high degree of user interaction, CyberChat gives excellent customer satisfaction, with good hold times and repeat business.

SMS

SMS, or text messaging, has become immensely popular with over 1 million messages being sent each month.

This highly versatile way of keeping in touch allows everyone from children to OAP's to pass on a quick message without the time or expense of a phone call.

Naturally, Datapro have picked up on the popularity and have developed services to allow IPs to take advantage of such a lucrative market. We can offer a variety of charging mechanisms for SMS services, such as premium rate, credit card or reverse charge text.

We also offer SMS internationally, via a network of Carrier partners worldwide.

Popular SMS

services include:

- Monitored text chat

- Horoscopes
- Text Dating
- Competitions

Ring Tones

This service is available in a variety of languages including English, Spanish, Afrikaans, French, Dutch, Flemish, German and Greek, and in over 50 countries. It comes complete with ready-made web sites (content updated daily), fax information services and customer support 7 days a week.

We also offer Voice Ring Tones, which allows callers to browse, select and order ring tones using their voice.

There is no need to display all your content in the advertising, which makes this ideal for TV and radio advertising.

Tarot & Psychic

Tarot is offered as a live service and also as an interactive recorded service. We have been running Tarot and psychic applications for 3 years now and have built up a loyal following of callers.

Over the years we have gathered genuine, gifted psychics with a sympathetic ear and a positive attitude, catering for Tarot readings, I-Ching, Runes and horoscope analysis.

In addition to the above services we are able to offer:

- Eavesdrop
- Recorded Stories
- Hints and Tips for Computer Games
- Internet Diallers
- Individually Tailored Information and Voice Mail Services