

Why Datapro

Price

We believe that the only way to long term success is to provide value for money.

By keeping our prices as low as possible, we encourage customer loyalty, and enable IPs to succeed and grow their business with us, where otherwise they may have failed.

Our pricing structure is transparent, so that we can give you more choice without compromising the quality of our services.

Choice

No one offers a greater choice of services. Please see the "Our services" page for more details.

Service

We are large enough to provide an efficient, reliable service and keep our prices low, but we still remember the importance of being approachable and looking after our customers.

We are always open to new ideas and opportunities, so feel free to talk to us.

Datapro have been assisting IP's in setting up and promoting telephone services for over 7 years, so as well as using us for call handling, you could also draw on the wealth of knowledge we possess.

Our advertising and design department completes the range of services, so that becoming an IP has never been easier.

Flexibility

> Our voice systems use dedicated hardware to handle multiple simultaneous inbound & outbound calls, interacting with digital signal processing equipment that plays and records voice data.

Because our software is designed in-house, it is uniquely flexible. This allows us to design applications as required and keep ahead of the market as new opportunities arise.

Reliability

Our voice systems are interchangeable, and connect by a high-speed network connection, to a pair of mirrored fault-tolerant file servers, each with hot-swappable disk arrays and power supplies.

This means that our system is tolerant to virtually any kind of equipment failure. It is also monitored 24 hours a day so that any problems are dealt with as they arise.

We also have sufficient uninterruptible power supply to cope with power failures of up to eight hours.

Capacity

By using Datapro Services as your service provider, you need not worry about capacity for handling your calls.

We currently have seven E1 feeds connected to our voice systems, each of which can carry 30 channels of live conversation.

We add to our capacity regularly as demand increases.